



ACCESSIBILITY

Topic Summary

Across Disney, we celebrate each person's unique gifts and work to provide opportunities so that everyone can join in the fun of our products, experiences, and content.

Accessible Experiences

We want guests to have the opportunity to enjoy our magical experiences and performances and to create memories that last a lifetime. Our theme parks offer guests with disabilities various tools and options. These have included audio descriptions and Braille; tactile and large-print maps and guides for guests with visual or cognitive disabilities; assistive listening, captioning, and sign language interpretation at select shows for guests; quiet areas designed to help guests with additional sensory needs; and more. Each park shares additional accessibility information on their site-specific website. We also offer relaxed concert performances and shows at venues around the world, providing an inclusive environment to be enjoyed by our guests—including guests who are neurodivergent, sensory hypersensitive, and/or experience social communication challenges.

Accessible Content

We are committed to increasing the accessibility of our content for our audiences. We offer a range of tools and accessibility features across our streaming platforms and networks, and other platforms where our content is shared. Features vary by platform and may include tools such as audio descriptions, closed captioning, keyboard navigation, and interoperability with popular screen readers.

Working with KultureCity, a nonprofit organization focused on sensory accessibility, we offer sensory-inclusive movie screenings in some locations. These include trained staff, expedited check-in, reduced seating capacity, dimmed lighting, lowered sound, and sensory bags with items like noise-canceling headphones.

Accessible Products

Disney Consumer Products strives to offer products and experiences that can be enjoyed by people with a variety of needs, including sensory-friendly costumes, adaptive costumes, and adaptive wraps that transform wheelchairs with beloved Disney themes.

Supporting Employees with Disabilities

We are committed to an inclusive and accessible workplace. We are transparent about our disability accommodations process, with resources like tip guides, workshops, assistive technology, and information in multiple accessible formats. ENABLED, is an Employee-Led Group, referred to as a Belonging Employee Resource Group, that is voluntary and open to all employees and promotes respect, equality, and appreciation of People with Disabilities. We also celebrate Disability Pride Month annually through internal events that address topics such as Deaf storytelling, innovative captioning, and anxiety in the workplace.

Governance

Our Chief Diversity Officer leads the company's strategic inclusion initiatives in collaboration with businesses and leaders across the company.

Additional Resources

[Walt Disney World® Resort](#)

[Disneyland® Resort](#)

[Disneyland Paris](#)

[Hong Kong Disneyland Resort](#)

[Shanghai Disney Resort](#)

[Tokyo Disney Resort](#)

[Accessibility Features on Disney+](#)